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## Liver transplant recipients' experiences and perspectives of a telehealth-delivered lifestyle programme A qualitative study

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1 *Liver Transplant Recipients' Experiences and Perspectives of a*  
2 *Telehealth-delivered Lifestyle Program: A qualitative study*

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23

24

25 **Keywords:**

26 Mediterranean diet, Exercise, Qualitative, Cardiometabolic, Telehealth, Feasibility, Organ

27 Transplantation

28

29

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33

34 **ABSTRACT**

35 **Introduction:** Dietary modification and exercise are encouraged to address cardiometabolic  
36 risk factors after solid organ transplantation including for liver transplant recipients (LTRs).  
37 However, the lived experience of attempting positive lifestyle changes is not known. The aim  
38 of this study was to explore LTRs' experiences and perspectives of a 12-week telehealth  
39 lifestyle program and to assess feasibility of this innovative health service.

40 **Methods:** Focus groups and one-on-one interviews were conducted with participants who  
41 had completed a 12-week, group based, telehealth-delivered diet and exercise program and  
42 thematic qualitative analysis was used to code and theme the data.

43 **Results:** Nineteen LTRs participated in the study (25 to 68 years, median time since  
44 transplant 4.4 years, 63% male). Overarching themes included 1) *Broad telehealth*  
45 *advantages* which highlighted that telehealth reduced the perceived burdens of face-to-face  
46 care; 2) *Impact of employment* which identified employment as a competing priority and  
47 appeared to impact involvement with the program; 3) *Adapting Mediterranean eating pattern*  
48 *to meet individual needs* which identified the adaptability of the Mediterranean diet supported  
49 by sessions with the dietitian; 4) *Increasing exercise confidence* which recognised that a  
50 tailored approach facilitated confidence and acceptability of the exercise component of the  
51 program.

52 **Discussion:** A telehealth lifestyle program delivered by dietitians and exercise physiologists  
53 is an acceptable alternative to face-to-face care that can meet the needs of LTRs. There is a

54 need to further innovate and broaden the scope of routine service delivery beyond face to face  
55 consultations.

## 56 **INTRODUCTION**

57 Liver transplant recipients (LTRs) have an increased cardiometabolic risk, with more than  
58 20% experiencing post-transplant metabolic syndrome,<sup>1</sup> reducing quality of life and long-  
59 term survival.<sup>2, 3</sup> Excess weight gain is common within 12 months of surgery and recipients  
60 with obesity are at increased risk of morbidity from cardiovascular disease (CVD)<sup>4, 5</sup> new  
61 onset type 2 diabetes after transplant (NODAT)<sup>6</sup> and fatty liver disease.<sup>7</sup>

62

63 Although a paucity of literature exists on the diet and exercise behaviours of LTRs, there is  
64 some evidence to suggest that unhealthy eating patterns and poor exercise capacity may  
65 impact cardiometabolic risk in this patient group.<sup>8,9</sup> Limited previous studies have  
66 investigated the effectiveness of diet and/or exercise interventions for LTRs. The  
67 Mediterranean eating pattern has strong evidence for being cardio-protective<sup>10</sup> and has been  
68 shown to improve hepatic steatosis and insulin sensitivity in individuals with the metabolic  
69 syndrome and non-alcoholic fatty liver disease (a prevalent precursor for liver transplant).<sup>11</sup>  
70 Combined resistance and aerobic exercise training in LTRs improved aerobic capacity,  
71 maximal strength, and quality of life.<sup>3</sup>

72

73 Digital healthcare disruption offers a range of telehealth options to support specialist services  
74 to provide ongoing care remotely.<sup>12, 13</sup> Whilst the use of telehealth is increasingly valued,  
75 there remain instances of poor adoption across the health system, with the success of  
76 implementing innovative telehealth strategies dependent on the acceptability to end-user.<sup>14, 15</sup>  
77 Telehealth is an appealing strategy for state-wide liver transplant services, to cater for  
78 recipients who have been discharged from the hospital setting but require ongoing specialist

79 monitoring and support. Intensive, face-to-face lifestyle programs are burdensome for the  
80 LTR and their carer/s<sup>16</sup> and telehealth has the potential to improve self-care management and  
81 offer a great level of engagement between the patient and the health service<sup>17</sup> whilst  
82 overcoming geographical and financial barriers.

83

84 The aim of this study was to explore the end-user experiences and perspectives after  
85 completing a 12-week telehealth-delivered, videoconference, group lifestyle program for  
86 LTRs incorporating the Mediterranean eating pattern with aerobic and resistance exercise.

87

## 88 **METHODS**

### 89 **Study design and setting**

90 This qualitative evaluation was part of a larger study investigating the feasibility of a 12-  
91 week telehealth-delivered intervention, the LTR Initiative: a Feasibility study to Enhance  
92 cardiometabolic health (LIFE study; Australia and New Zealand Clinical Trials Registry:  
93 ACTRN12617001260314). The videoconference telehealth service model (two-way video  
94 portal) included weekly group contact alternating education on diet and physical activity  
95 prescription. A total of 14 offered telehealth appointment contacts which included 6 dietetic  
96 and 8 exercise sessions were delivered by dietitians (total dietitians n=3) and exercise  
97 physiologists (total exercise physiologists n=2), respectively. The dietary sessions supported  
98 the Mediterranean Diet (MedDiet) eating pattern of increased vegetables, fruit, extra virgin  
99 olive oil, legumes, fish, wholegrain breads and cereals, and nuts, and low consumption of red  
100 meat and processed foods. The exercise appointments involved facilitated exercise sessions  
101 and were designed to meet physical activity guidelines to support increased aerobic and  
102 resistance exercise capacity.<sup>18</sup> A variety of video-enabled devices were supported for

103 participants to connect from their preferred location to a centralised health professional  
104 located at the specialist centre. The central telehealth portal was hosted by the tertiary health  
105 service which used CISCO Tanberg C20 devices to communicate via H.323 communication  
106 standards and encrypted with an AES-128 (Advanced Encryption Standard) encryption  
107 algorithm. The system is a secure platform, accessible by a private link provided by the  
108 researchers to the participants.

109

110 Experience, perspectives and program feasibility was assessed by exploring facilitators and  
111 burdens of end-users engaging with and adhering to the program; behaviour change as a  
112 result of the program; and understanding of the content and satisfaction. The study was  
113 reported using consolidated criteria for reporting qualitative research (COREQ).<sup>19</sup>

114

115 The study was conducted within the Queensland Liver Transplant Service (QLTS), Brisbane,  
116 Australia, and Metro South Hospital and Health Service's Human Research Ethics  
117 Committee approved the study (HREC/17/QPAH/208) with all participants having provided  
118 written informed consent.

119

## 120 **Recruitment**

121 Participants considered eligible for the telehealth lifestyle program met the following  
122 inclusion criteria: a) adults  $\geq 18$  years under the care of QLTS,  $>6$  months post-transplant with  
123 expected survival  $>1$  year (based on clinical judgement); with b) current access to a mobile  
124 phone or computer hardware with Internet and webcam access. Exclusion criteria were: a)  
125 food allergy or dietary restriction which would impact on following the MedDiet eating  
126 pattern; b) physical disability whereby an increase in physical activity would be deemed

127 inappropriate; c) deemed unsafe to participate by the treating Hepatologist or Transplant  
128 Surgeon; and d) non-English speaking and/or unable to read and write in English.

129

130 On completion of the 12-week telehealth lifestyle program, participants were invited to  
131 participate in the qualitative study to evaluate their experience and perspectives. Recruitment  
132 was continued until thematic data saturation, defined as no new information emerging from  
133 interviews, was reached.

134

### 135 **Data collection**

136 Questions were developed by the senior research team, which included a multidisciplinary  
137 team of dietitians, exercise physiologists and transplant specialists. The Theoretical Domains  
138 Framework<sup>20</sup> informed the development of questions which focused on identifying influences  
139 on health behaviour during the main study, and assessing enablers and barriers to adhering to  
140 the telehealth service intervention including knowledge, skill, beliefs, intentions, goals and  
141 social influences on behavioural regulation. The interview schedule was then piloted on an  
142 independent individual, which helped to inform structure and order of the questions.

143

144 A research officer independent of the intervention study (AB) led the semi-structured focus  
145 groups via videoconference and one-on-one individual interviews via videoconference or  
146 telephone. Assistance was provided by a secondary researcher (IH) for the initial interviews.  
147 Both researchers were health professionals but had not delivered any part of the intervention.  
148 One-on-one interviews were conducted for participants who could not attend the allocated  
149 focus group session times. Utilising both focus groups and interviews ensured maximum  
150 participation and diversity and offered an option for participants who felt uncomfortable  
151 voicing feedback in a group setting.

152

153 At the commencement of the interviews, AB introduced herself as a research student and  
154 informed the participants of the purpose of the session and how the session would run.  
155 Participants were informed of their rights and provided verbal consent before commencing  
156 the interview questions. The semi-structured interview was followed with additional prompts  
157 as needed. At the end of the session participants were given the chance to discuss anything  
158 they felt was not covered from the structured part of the interview. Interviews were scheduled  
159 between 30 to 45 minutes long and were recorded using an IPod (RØDE Microphone  
160 Application, Freedman Electronics PTY LTD, 2012, Sydney). Interviews were conducted  
161 within a median time of one week (IQR: 0.4, 1.4 weeks), from December 2017 to March  
162 2018.

163

#### 164 **Data Analysis**

165 The audio recordings were transcribed verbatim after each interview and de-identified with  
166 participant study number and the order and type (focus group [FG] versus telephone  
167 interview [TI]) of interview conducted. Applied Thematic Analysis<sup>21</sup> was used as an  
168 exploratory approach to code broad emergent themes. The primary researcher (AB), through  
169 repeated readings and note taking, familiarised with the data set. Meaningful sentences and  
170 phrases were extracted from the data, then coded, tabulated and crosschecked with a  
171 secondary researcher and triangulated to validate interpretations and consistency. Contested  
172 themes were discussed until consensus reached. Similar codes were transformed into initial  
173 themes and then refined into key and subthemes. Subthemes that emerged were augmented  
174 using both an inductive approach (developed after consultative interpretation of the analysis)  
175 and a deductive approach (bound by the intent of evaluating the feasibility of the lifestyle  
176 program). Suitable quotes were chosen to illustrate each subtheme.



177

## 178 **RESULTS**

179 Nineteen out of 36 LTRs recruited for the LIFE study participated. They were aged between  
180 25 to 68 years (mean  $52 \pm 15$  years) and 63% were male. Participants mean body mass index  
181 was  $26.8 \pm 4.7$  kg/m<sup>2</sup> and median time since transplant was 4.4 years (7 months to 26 years)  
182 with median (IQR) attendance of 10 (7, 12) sessions. No statistical difference in characteristic  
183 data was found between LIFE study participants who took part versus did not take part in  
184 interviews (Table 1). Four focus groups of 2 to 4 people were conducted with a mean duration  
185 of  $27 \pm 8$  minutes and seven one-on-one interviews were conducted with a mean duration of  
186  $19 \pm 8$  minutes. All focus groups and one interview were conducted via videoconference,  
187 while the remaining interviews were conducted over the telephone in a private office. Four  
188 key themes emerged from the data each with one or more subthemes (Figure 1).

189

### 190 **Broad Telehealth Advantages**

191 Telehealth was a well-accepted experience by many participants (total participants n=8)  
192 because it provided a more convenient and comfortable setting in which to receive health  
193 care, lessening the perceived burdens of face-to-face appointments.

194

195 *Less pressure or no different to face to face interactions with health professionals*

196 The perspective of some participants was that telehealth-delivered interactions with health  
197 professionals were less confronting than face-to-face appointments, and they felt more at ease.  
198 The overall experience was that the lifestyle intervention sessions were as good or better than  
199 traditional face-to-face appointments.

200

201 *“I think sometimes when you are face to face, there is a bit more anxiety, you under a bit*  
202 *more pressure to look a certain way or to be a certain way, where when it was Telehealth,*  
203 *you could be lounging on the sofa and it was ok” (TI4, 2)*

204

205 *“It is like the person is with you in the room but you are just on the computer” (TI5, 31)*

206

207 *Reduced burden to travel or make appointments*

208 Previous negative experiences of travelling and arranging multiple appointments influenced  
209 the common perception that telehealth was advantageous due to the reduced burden  
210 associated with meeting obligations of frequent health service attendance.

211

212 *“The fact that you are not face to face it is really outweighed by the fact that you don’t have*  
213 *to make the trip into the hospital, I mean me who lives in Brisbane, it is still like a 45 minute*  
214 *journey to get there and there are people who live further out...” (FG1, 7)*

215

## 216 **Impact of employment**

217 The commitment and responsibilities of employment were considered as a competing priority  
218 for some participants (total participants n=5), which appeared to impact their involvement  
219 with the study due to accessibility and impact of fatigue.

220

221 *Flexible access desired*

222 Participants who were employed experienced perceived inequity of access to the lifestyle  
223 program as they consistently prioritised work commitments above attending telehealth  
224 appointments if they overlapped. Employment responsibilities also resulted in participants  
225 experiencing fatigue and reduced motivation to exercise after work. Participant’s insights

226 identified a broad desire to be offered flexible access to more appointment options outside  
227 usual working hours.

228

229 *“I work full time, its full on, you know, you know I would prefer, I do a 7.30 start through*  
230 *work hours, it didn’t work for me, I’m not retired or anything, I have a very full, full time job”*  
231 *(VII, 6)*

232

233 *“To be quite honest with you when you got home at night the last thing you want to do is*  
234 *entering into an exercise component” (TII, 10)*

235

### 236 **Adapting Mediterranean eating pattern to meet individual needs**

237 The adaptability of the Mediterranean eating pattern was broadly recognised as a positive  
238 experience with many participants (total participants n=13) using the dietary sessions to  
239 facilitate experimentation with incorporating Mediterranean-style foods within regular family  
240 recipes.

241

#### 242 *Reinforced confidence with existing healthy food choices*

243 Participants valued the dietitian recognising LTR established knowledge regarding healthy  
244 eating. This facilitated confidence in dietary decision-making and confidence to further  
245 enhance diet quality by incorporating a wider variety of Mediterranean-style food choices.

246

247 *“I follow more or less the Mediterranean diet before I joined the program, I thought it*  
248 *reinforced what I’m eating” (FG2, 9)*

249

250 *“I had what I thought was pretty good diet, you know with whole grains, you know lean*  
251 *meats and you know vegetables and fruit and a little bit of olive oil and the Mediterranean-*  
252 *style so since then we have reduced the meats and increased the grains and fruits and*  
253 *definitely olive oil is in everything we have now which is great” (V1, 6)*

254

255 *Discovering alternative healthy food options*

256 Adapting to an eating pattern that includes liberal inclusion of healthy foods that may have  
257 been well intentioned, yet unnecessarily, excluded previously e.g. extra virgin olive oil and  
258 avocados, was challenging for some. However, it resulted in the pleasant discovery of healthy  
259 and palatable additions to the diet and reinforced knowledge that the Mediterranean eating  
260 pattern is a diet of inclusion rather than exclusion.

261

262 *“Bringing to light to me other foods I could eat that I could actually eat and what I quite*  
263 *addicted to, umm, and knowing for fact that they are healthy for me and its not a umm I know*  
264 *its not a weight gain.” (FG2, 8)*

265

266 *Finding practicalities to facilitate dietary change*

267 At first, participants were apprehensive about the accessibility of foods and the expense of  
268 the Mediterranean eating pattern, however, following adoption of the diet they perceived it to  
269 be cost neutral and practical.

270

271 *“I think eating healthy and eating Mediterranean-style diet is really accessible these days,*  
272 *you know at Aldi you can get, you can get frozen meals that has quinoa, Mediterranean-style*  
273 *vegetables and umm you know like it’s really, really accessible to continue eating like that*  
274 *without having to do all this meal prep” (T14, 2)*

275

276 “No, I probably spent less money on food, because, not going to take away and you become  
277 more conscious to buy sweets, yeah probably cheaper than what I was doing” (T15, 31)

278

279 *Broader family involvement*

280 The participants experienced a broad acceptance for integration of the Mediterranean eating  
281 pattern into family meals. The dietary changes did not seem to impact established food  
282 preparation roles within shared households. Acceptability by both participants and their  
283 social support roles seemed to significantly influence the perceived feasibility of dietary  
284 change.

285

286 “No, it probably improved because the kids like the food, the Mediterranean diet with all the  
287 pastas and the different red sauces and the garlic, they love all that sort of thing.” (T15,31)

288

289 “...so, he [brother] was on the Mediterranean-style diet too and he enjoyed it, he really liked  
290 trying new foods, he is not big on trying new foods so he really, really enjoyed it and was  
291 really supportive” (T14,2)

292

293 “That [food preparation roles] hasn’t changed for us, hubby and I share... mainly dinner, we  
294 both work and kids are at school, it’s mainly dinner, that we, that hasn’t really changed, it’s  
295 really whoever is home first” (FG1, 11)

296

### 297 **Increasing exercise confidence through a tailored approach**

298 Increased exercise confidence was an important outcome from the lifestyle intervention and  
299 was facilitated by a tailored approach to the patient’s healthcare. The acceptability of the

300 exercise prescription as appropriate to support sustainable behaviour change can be  
301 recognised in the participants desire to continue exercising after the program ending. A total  
302 of 12 participants contributed to this theme.

303

304

305 *Increasing self-directed exercise routines*

306 A common experience among participants was that they had increased the amount of regular  
307 self-directed physical activity since completing the program. The group program was able to  
308 tailor advice to individual preferences and encouraged participants to increase their physical  
309 activity outside of appointment sessions. A wide variety of exercise types, not simply a  
310 replication of telehealth-based activities, were continued after facilitated sessions were  
311 completed.

312

313 *“I play netball now Mondays and Wednesdays because that is really easy sort of, work up a*  
314 *sweat without having to think about it too much... and I walk to work and I walk home and*  
315 *that takes about half an hour every day and that is really intentional now” (T14, 2)*

316

317 *Awareness of exercise capabilities*

318 An uncertainty existed among participants around their exercise capabilities before they  
319 entered into the program. Whilst undertaking the program, participants gained a greater  
320 awareness of their physical capabilities and confidence to exercise. Participants recognised  
321 that despite some limitations, they found alternative exercises to suit their individual needs.

322

323 *“I was a bit sceptical about it because I used to walk a lot, but to do the exercises made me*  
324 *more aware that you can do a lot of things to help yourself out, which is quite good” (T15,*  
325 *31)*

326

327 *“I think it is more than what I thought I could do but more than what I can do.... so, it has*  
328 *definitely pushed me more than what I would have realised, definitely (FG, 11)”*

329

330 *Prioritising exercise*

331 Participants’ prioritised exercise because of enjoyment, a desire to engage with health  
332 behaviours and an acceptance that their health condition required their attention to physical  
333 fitness.

334

335 *“I have factored in time, you know now I’ve got chores to do or house work when I’m home*  
336 *or even when I go to work, I sort of think I make time to do the exercises” (FG1, 11)*

337

## 338 **DISCUSSION**

339 The shared experiences of LTRs undertaking a telehealth lifestyle intervention may help to  
340 enhance future telehealth services for this patient group and also be useful for other cohorts  
341 with complex chronic disease. The overarching themes identified in this study include ‘broad  
342 telehealth advantages’, ‘impact of employment’, ‘adapting Mediterranean eating pattern to  
343 meet individual needs’ and ‘increasing exercise confidence through a tailored approach’.

344

345 In this study, patients acknowledged the advantage of not having to travel to receive  
346 specialist healthcare. This was expressed not just by those living a significant distance from  
347 the transplant centre but also from those living locally. This desire to receive health care that

348 eliminates burdens of travel has also been expressed in other patient groups with multi-  
349 morbidities. In heart failure patients who undertook a telerehabilitation lifestyle program,  
350 reduced travel burden was a motivating influence to participate.<sup>22</sup> Furthermore, there was  
351 greater attendance and completion rates in individuals with chronic heart conditions engaging  
352 with a telehealth lifestyle program compared to a centre-based program.<sup>23, 24</sup> Travel time is  
353 one driver of the need to incorporate modern-day technology into the delivery of health care  
354 to meet changing expectations of the population. Despite the rapid emergence of eHealth  
355 literature and acceptance of virtual technologies across a range of patient groups,<sup>25-27</sup> the  
356 implementation and sustainability of telehealth lifestyle programs across specialist health  
357 services remains challenging.<sup>28, 29</sup>

358

359 This study also highlighted that an added benefit of the telehealth service delivery was the  
360 perception that the lifestyle advice was less confronting compared to face-to-face  
361 appointments at the hospital clinic. This was also recognised by patients with type 2 diabetes  
362 who participated in a group lifestyle program, who considered videoconferencing to be more  
363 relaxed than face-to-face group discussions.<sup>30</sup> Thus, health services offered within the  
364 comforts and familiarity of an individual's chosen environment has the potential to facilitate  
365 sustained behaviour change.

366

367 Some participants identified how employment could affect participation in intensive  
368 interventions. We previously identified that employment is a high priority for individuals  
369 post-transplant, to regain a sense of normality after undergoing a life-shifting event.<sup>16</sup> It  
370 highlights the importance of co-designing treatment plans that meet the end-users' needs,  
371 including prioritisation of employment commitments within lifestyle prescriptions and  
372 innovating service delivery options within the tertiary hospital system.



373

374 Previous evaluations of poorly adopted telehealth interventions for chronic disease have  
375 found that success is highly dependent on the end-user's perceived need for the service<sup>31</sup> and  
376 their belief that their health condition warranted the need for ongoing engagement with  
377 specialist health professionals. Despite the need to prioritise employment, the current study  
378 highlighted that LTRs were committed to ongoing engagement with specialist services to  
379 support decision making around health behaviours. The current study also found that LTRs  
380 were not threatened by the potential for telehealth to disrupt their existing services, but rather  
381 perceived it as an enhancement of the partnership with the specialist centre.

382

383 Overall, the participants highlighted the feasibility of the Mediterranean eating pattern, which  
384 supports findings from other Australian patient cohorts with chronic disease that have  
385 improved adherence to the MedDiet following dietetic intervention in a research setting.<sup>32-34</sup>  
386 Specifically, the LTR participants experienced an acceptance in integrating the  
387 Mediterranean eating pattern into their family's household. Support through family  
388 involvement has previously been recognised as an effective strategy to facilitate dietary and  
389 lifestyle change in LTRs.<sup>35, 36</sup>

390

391 Previous research has found that adoption of a Mediterranean eating pattern by healthy  
392 individuals in the UK was perceived to be practical and cost effective, with a desire to  
393 continue eating this way.<sup>37</sup> Our analysis complements findings in patient populations that  
394 decisions to sustain dietary behaviour changes are related to reinforcement of knowledge, and  
395 the ability to facilitate integration of dietary choices with broader family and financial  
396 considerations.<sup>36</sup>

397

398 Many participants expressed initial uncertainty about their exercise capabilities before  
399 commencing the program. This concern about the type and intensity of exercise that is safe  
400 and appropriate after liver transplant is consistent with a previous report and may reflect a  
401 lack of guidance from health professionals on this important topic.<sup>16</sup> This low exercise-  
402 related confidence has been shown to preclude exercise uptake in other chronic liver disease  
403 conditions.<sup>38</sup> Thus, an integral role of the exercise program was to reassure LTRs of their  
404 exercise capabilities and reintroduce exercise with an individualised approach that improved  
405 their confidence and self-efficacy.

406

407 The exercise intervention employed in this study was prescribed as per national physical  
408 activity guidelines,<sup>18</sup> tailored by an exercise physiologist to meet individual needs and  
409 capabilities. Participant choice for unsupervised exercise was also facilitated during group  
410 telehealth sessions. Preferences for exercise format/type, location and social settings have  
411 been shown to be different for different populations.<sup>39</sup> It is therefore likely that being able to  
412 choose exercise according to individual contextual preferences, alongside support from an  
413 exercise professional, may contribute to increased long-term adherence to physical activity in  
414 LTRs. This issue warrants further investigation.

415

416 There is now considerable evidence that telehealth services for complex chronic disease must  
417 facilitate engagement and partnerships between the patients, peer groups and health  
418 professional and deliver the service within the social and health system context relevant to  
419 the patient.<sup>40</sup> Continuing to engage the end-user within the design of interventions is  
420 important to deliver patient-centred care services.

421

422 This study has been strengthened by the use of multiple methodologies for data collection  
423 including focus groups and interviews. It also included data triangulation and the use of a  
424 multidisciplinary team to develop the interview schedule and interpret the results.  
425 Furthermore, conducting the interviews via telephone and videoconferencing, continued to  
426 lessen the burden for participants. Despite participants being familiar with videoconferencing  
427 as a group, it is unknown if the lack of physical co-location with the investigator impacted the  
428 dynamics of the focus groups. All participant data was relevant to an Australian health care  
429 setting and may not be generalisable to other countries or cultures. Furthermore, given the  
430 voluntary nature of the study, participants represent those LTRs who were initially willing to  
431 experiment with a technology-assisted lifestyle program. The exclusion of those without  
432 video enabled devices and non-English speaking people may have biased the participants’  
433 experiences and inclusion of broader representation in future implementation of technology-  
434 assisted lifestyle interventions should be considered.

435

## 436 **Conclusion**

437 This study has identified that a telehealth lifestyle program is an acceptable strategy to  
438 provide advice to LTRs on healthy lifestyle behaviours. Acknowledging and integrating the  
439 patients broader social support systems and work priorities are important factors to success  
440 and broadening accessibility options may improve program adoption.

441

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449

#### 450 **Authorship**

451 Amandine Barnett made substantial contribution to the concept and design of the work,  
452 acquisition, analysis and interpretation of the data, drafted the article and approved the final  
453 version. Katrina L Campbell made substantial contribution to the concept and design of the  
454 work, analysis and interpretation of the data, and approved the final version. Hannah L Mayr  
455 made substantial contribution to the analysis and interpretation of the data, drafting of the  
456 article and approved the final version. Shelley E Keating made substantial contribution to the  
457 analysis and interpretation of the data and approved the final version. Graeme A Macdonald  
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469

470 **Declaration of Conflicting Interests**

471 The Authors declare that there is no conflict of interest.

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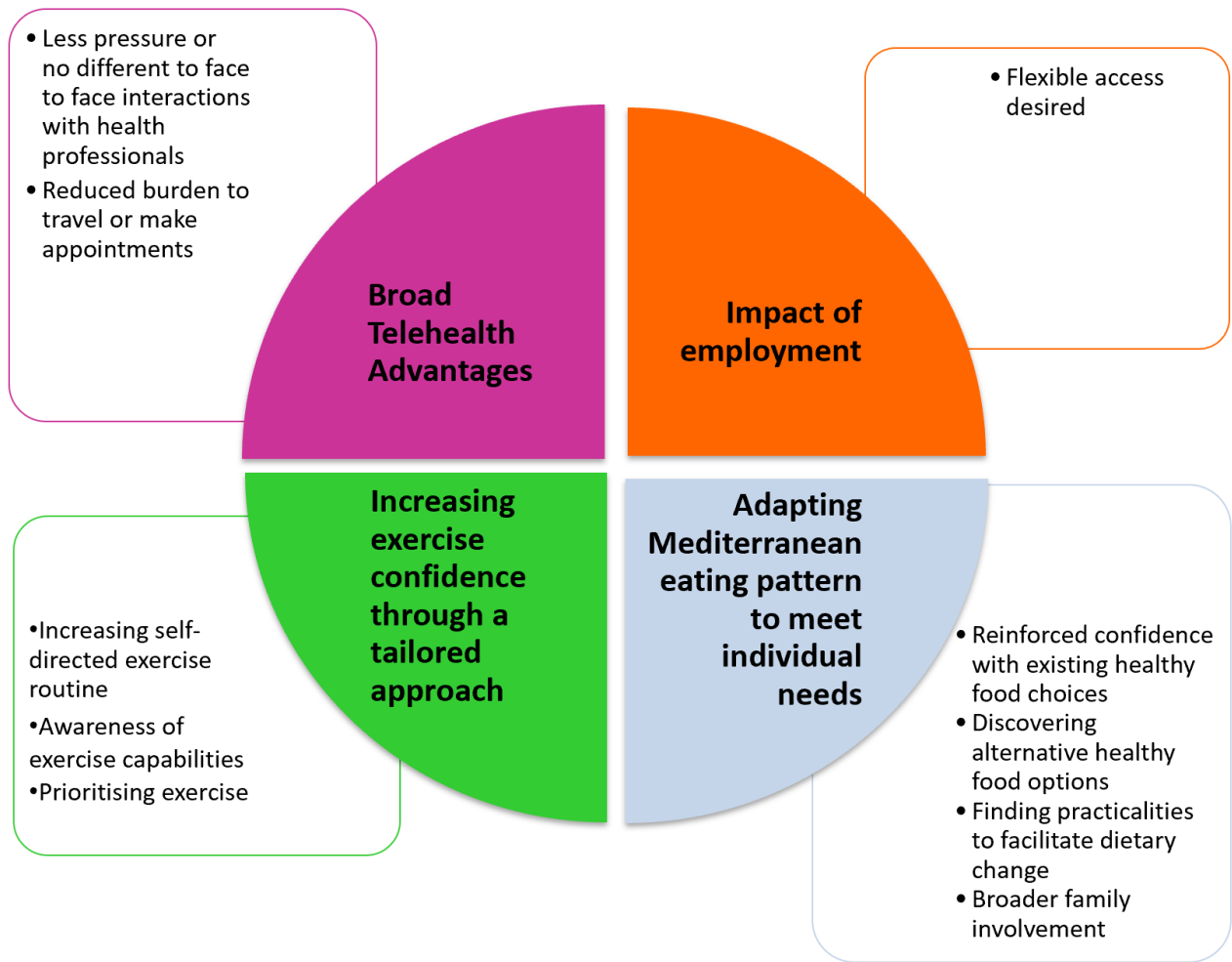
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Table 1: Characteristics of LIFE Study participants who took part versus did not take part in interviews

<b>Characteristic Measure</b>	<b>Interview (n=19)</b>	<b>No interview (n=17)</b>	<b>p-value*</b>
Gender, male <i>n (%)</i>	12 (63)	13 (76)	0.39
Age (years) <i>Mean (SD)</i>	52 (15)	48 (15)	0.35
Time since transplant (years) <i>Median (IQR)</i>	4 (2, 6)	4 (2, 6)	0.83
BMI (kg/m <sup>2</sup> ) <i>Mean (SD)</i>	26.7 (4.7)	28.4 (8.1)	0.47

\*Tests were Independent t-test, Mann-Whitney *U* test or Chi Square test.



**Figure 1:** Four key themes with subthemes that emerged from the semi-structured focus groups and one-one-one interviews with LIFE study participants (n=19)