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## Leganto Librarian Analytics Dashboard Focus Group

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Published: 01/01/2019

*Document Version:*  
Peer reviewed version

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*Recommended citation(APA):*  
Donaghey, J. (2019). *Leganto Librarian Analytics Dashboard Focus Group*. International Group ex Libris Users Conference, Singapore, Singapore.

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# IGeLU 2019

## Leganto Librarian Analytics Dashboard Focus Group

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## Focus Group Members



- Lorraine Ackroyd, University of Western Australia – IGeLU
- Andrew Butterworth, Imperial College London – IGeLU
- Scott Carlisle, Northeastern University – ELUNA
- Jessie Donaghey, Bond University – IGeLU
- Alex Forrest, University of Edinburgh – IGeLU
- Chris Jones (Chair), University of Sheffield – IGeLU
- Becky Smith, Memorial University – ELUNA

“  
*Identify, discuss and assist in the **delivery** of a Librarian Dashboard of **key reports** useful to a general range of **Leganto customers**, with a development timeline aiming for delivery at the end of Quarter 1 2019.*”

## Creating the Dashboard

- Shared our own existing reports
- Reviewed reports in the Community folder in Analytics
- Ex Libris provided newly created reports
- Surveyed community for user stories:
  - User role
  - Data required and purpose
  - Frequency of reporting
  - Priority

## Findings and outcome

- User Stories Survey:
  - 36 responses in total by 16 Leganto institutions
  - Variety of staff roles and reporting requirements
- Challenges:
  - Reporting courses without lists
  - Copyright reporting and student usage
  - Reading lists associated to multiple courses
  - Tracking citation/reading list processing performance
  - Analytics Evidence documents (IGeLU/ELUNA WG)
  - Delay in syncing across the different Analytics data centres

## Dashboard demonstration



- Location: Shared Folders > Community > Reports > Shared Reports > Leganto Librarian Analytics Dashboard

## Copying reports from Dashboard



Copy a single report from the Dashboard:

1. Navigate to the desired report within the folder structure of the Leganto Librarian Analytics Dashboard folder.
2. Copy the report to a location within your institutions folder

Copy all the reports in the Dashboard:

1. Navigate to the Leganto Librarian Analytics Dashboard and click Expand
2. Copy the Reports folder to a location within your institutions folder

Important tips:

- Do not edit and save directly from the Leganto Librarian Analytics Dashboard
- Do not copy the Dashboard to your institutions folder as it will retain the links to the original reports in the Shared Folder (even though it makes copies of the reports to your institution folder)