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## **How Public Owners Communicate the Sustainability**

# **Requirements of Green Design-Build Projects**

3	Bo XIA <sup>1</sup> , Martin Skitmore <sup>2</sup> , Peng WU <sup>3</sup> , Qing CHEN <sup>4</sup>
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4 Abstract: The design-build (DB) system is regarded as an effective means of delivering 5 sustainable buildings. Specifying clear sustainability requirements to potential contractors is of great importance to project success. This research investigates the current state-of-the-6 7 practice for the definition of sustainability requirements within the public sectors of the U.S. 8 construction market using a robust content analysis of 49 DB requests for proposals (RFPs). 9 The results reveal that owners predominantly communicate their desired level of 10 sustainability through the LEED certification system. The sustainability requirement has become an important dimension for the best-value evaluation of DB contractors with specific 11 importance weightings of up to 25%. Additionally, owners of larger projects and who provide 12 13 less design information in their RFPs generally allocate significantly higher importance 14 weightings to sustainability requirements. The primary knowledge contribution of this study 15 to the construction industry is the reveal of current trend in DB procurement for green 16 projects. The findings also provide owners, architects, engineers, and constructors with an effective means of communicating sustainability objectives in solicitation documents. 17

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- Key words: Contractor Selection; Design-Build; Request for Proposals; Sustainability
- 21 Requirements; Sustainable Buildings.

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## Introduction

As one of the integrated delivery systems, design-build (DB) has been demonstrated to have a
number of advantages such as single-point responsibility, time saving, early cost certainty
and increased constructability, and has gained in popularity around the world in past decades
(Songer and Molenaar 1997; Konchar and Sanvido 1998; Hale et al. 2009; Shrestha et al.,
2012). Recent studies indicate that DB provides an effective means of delivering high
performance sustainable construction projects (e.g. Dahl et al., 2005; Ugwu and Haupt 2007;
Molenaar et al. 2010; Korkmaz et al. 2010a, 2010b). With single point responsibility, higher
levels of team integration and efficient communication in the DB process, DB contractors are
in a better position to address owner sustainability requirements with innovative project
solutions. Additionally, as DB contractors are normally selected on the basis of best-value
rather than lowest price, DB provides opportunities for contractors to pursue green objectives
in addition to those of time, cost and quality (Schaufelberger and Cloud, 2009; Molenaar et
al. 2010). As a result, it is found that 75 percent of current new construction projects seeking
sustainability certification in the U.S. are delivered by integrated project delivery methods,
including DB (Molenaar et al. 2009).
In order to obtain high-performance sustainable construction projects, owners need to
define sustainability requirements clearly in the early project stages (Bunz et al., 2006;
Schaufelberger and Cloud, 2009; Yates, 2014). In particular, as the success of projects
depends largely on the selection of appropriate contractors, as they take full responsibility for
coordination and project control (Xia et al. 2009; Xia and Chan 2012), owners should
communicate their sustainability requirements to potential contractors and include these
requirements in the contractor selection process. The inclusion of sustainability-related
clauses in the early project stages is an important driver toward achieving a sustainable
construction environment (Ugwu and Haupt 2007; Enache-Pommer and Horman, 2009).

However, to many DB owners, defining sustainability requirements, which is not generally accounted for in traditional building projects, is a difficult task, as the majority of project management plans in DB projects do not include sustainable objectives - overlooking an opportunity to evaluate sustainable solutions from DB contractors (Molenaar et al. 2010).

In order to help owners better define sustainability requirements for DB contractor selection, a content analysis was conducted of DB requests for proposals (RFPs) collected from the U.S. public sector. As the primary solicitation instrument in DB, the RFP is a document in which an owner develops his/her requirements and conveys the project scope to DB contractors (Harris and McCaffer 1995; Molenaar et al. 2000; Migliaccio et al. 2009). Owners need to ensure that the required information is sufficiently incorporated into their RFPs, as it is their last opportunity to define project scope and requirements before the selection of contractors (Puerto et al. 2008). Based on the requirements outlined in the RFPs, interested contractors develop DB proposals accordingly. Therefore, a comprehensive analysis of DB RPPs will not only provide a review of current practice in the DB industry but also the practical implications involved in the delivery of sustainable construction projects.

## **Research Methods**

Similar to Xia et al. (2012a, 2012b, 2013), a content analysis of DB RFPs was employed to understand how U.S. public sector owners define their sustainability requirements for green buildings. Content analysis is an observational research methodology for studying the content of communications and compressing many words of text into fewer content categories (Stemler 2001). As a data reduction technique, it can help reveal emerging themes contained in unstructured data.

A total of 49 DB RFPs for sustainable construction projects were collected online mainly from local (County, Town, City, State) governments, public schools, colleges and universities,

73	U.S Army Corps of Engineers, Naval Facilities Engineering Command and Highway
74	Administrations (U.S. and State and Federal). These RFPs were posted publicly from 19
75	States between 2000 and 2013 with an aggregate contract value of over \$2 billion. As shown
76	in Table 1, the majority of these RFPs are for institutional and commercial buildings.
77 78 79	Please insert Table <1> here
80	For each proposal, the following information was recorded for further analysis:
81	1. project size (small, large)
82	2. project location
83	3. time of release
84	4. statements of sustainability requirements
85	5. LEED certification level (if any)
86	6. importance weighting of sustainability requirements and price proposal
87	7. contractor selection method (lowest price, best value, qualification based)
88	8. owner-provided design proportion (e.g. 0-10% conceptual planning, 10-30%
89	schematic design, 30-50% design development)
90	9. contract types (lump sum, GMP, others).
91	
92	Once the data for these variables were collected, qualitative analysis was conducted to
93	investigate how DB owners define and communicate their sustainability requirements to
94	contractors, and quantitative analysis used to explore the relationships between different
95	variables.
96	
97 98	Data Analysis
99	Sustainability Certification Levels
	~

Of all the RFPs, 92% used LEED<sup>TM</sup> rating systems with the desired level of LEED categories to convey the sustainability requirements of the projects. The remaining RFPs (8%) mentioned the LEED rating system as a sustainability benchmark but did not require LEED<sup>TM</sup> certification.

#### Please insert Fig <1> here

As shown in Fig 1, owners used "LEED Certified or Equivalent", "Minimum LEED Certified", "LEED Silver", "Minimum LEED Silver", "LEED Gold", and "LEED Platinum" categories to convey their sustainability requirements. The "Minimum Silver" (39%) is the most frequently required, and more than 60% of the projects target silver or higher levels. This is mainly due to the fact that, in recent years, a number of U.S. governments (e.g. US General Services Administration, California government, etc.) have encouraged or mediated LEEDs Silver or higher for public projects. The only LEED-Platinum required building (the highest level of sustainability certification) is a residence hall for university students. To be considered as qualified, all interested contractors need to demonstrate their design and construction/construction management experience with LEED certified projects, with preference given to experience with LEED Gold (or better) projects by team members.

#### Sustainability Requirements for Contractor Evaluation

In DB RFPs, owners need to establish the selection criteria and their importance weightings for the evaluation of qualified contractors. According to Xia et al. (2013), the most frequently used selection criteria for contractors in the U.S. public sector are *price*, *experience*, *technical* approach, management approach, qualification, schedule, and past performance, with price being the most important criterion, accounting for 27% of the total weightings.

Of the 49 RFPs examined, 27% (13 RFPs) include sustainability requirements as a separate, additional evaluation criterion, and 41% include sustainability requirements as a sub-factor in other well-established selection criteria (see Fig 2). For the remaining 33% of RFPs, the sustainability requirement is incorporated into the project requirements/objectives/ scope.

#### Please insert Fig <2> here

As shown in Table 2, "Approach to sustainability requirements" is the most frequently used criterion for sustainability evaluation of DB contractors. Contractors are normally required to submit a detailed narrative describing their approach to achieving the proposed level of LEED<sup>TM</sup> certification. The narrative needs to be accompanied by a completed LEED checklist identifying the specific LEED features that the contractor proposes to incorporate into the design and construction of the project. Sometimes sustainability is required through a lower life-cycle cost, reducing long-term maintenance and operational cost to achieve sustainability goals, with the DB contractor's LEED experience and capability playing a lesser role.

#### Please insert Table <2> here

41% (20) of the RFPs include sustainability requirements as sub-factors of other traditional selection criteria. As shown in Table 3, the most frequently mentioned of these (70%) are related to technical approach, where DB contractors need to provide strategies, approaches and measures to achieve sustainable performance of the project, normally defined in design criteria and project performance specifications. Less frequently required is information regarding the team's certification, experience and past performance implementing LEED methodologies in projects of similar size and scope.

#### Please inert Table <3> here

In the remaining 33% (16) of RFPs the sustainability requirements are not included as evaluation criteria for contractor selection but instead are included in the overall project requirements and objectives. Of these, 88% specify the level of LEED<sup>TM</sup> certification to be achieved; 56% require contractors to implement sustainable design (and construction); and 31% require contractors to incorporate sustainable facilities and features such as solar panels, energy efficient systems and green roofs.

For the 67% of RFPs where sustainability requirements are included as an evaluation factor or sub-factor, importance weightings were allocated to sustainability requirements. These range from 1% to 25% of the contractor evaluation system, with an average importance weighting of 6.7%. As shown in Fig 3, most of DB RFPs (84%) allocate less than 10% of importance weightings to sustainability requirements.

## Please insert Fig <3> here

The average sustainability requirement weightings using sustainability as a separate factor and sub-factor are 10.3% and 4.3% respectively. Using the conventional p<0.05 as the cut-off value (the likelihood of the difference occurring by chance alone being less 5 in 100), these percentages are significantly different (p<0.001) according to the Mann-Whitney nonparametric U-test (Corder and Foreman, 2009).

## Two-way Contingency Table Analysis

A series of Chi-Square ( $\chi^2$ ) contingency table analyses were conducted with the numerical values of the categorized data to investigate the relationship between the importance of sustainability requirements and other coded variables. The chi-square test is widely used for categorical data analysis as it determines the degree of statistical relationship existing

between two variables (McClave et al. 2010). However, it should be borne in mind that a statistical association between variables does not infer a causal relationship.

Based on the importance weightings of *price* (using 27% as the threshold according to Xia et al. 2013), the RFPs were divided into two groups, i.e. price focused (with the weightings of price higher than 27%) and qualification focused. According to the results in Table 4, the null hypothesis that price importance is independent of sustainability importance is rejected (*p*=0.033). In other words, when the contractor evaluation is more price oriented, the owners tend to accord less importance to sustainability requirements. As shown in Table 4, most of price-focused RFPs (87%) allocate less than 5% of importance weightings to sustainability requirements while 42% of qualification-based RFPs allocate more than 5% to sustainability requirements.

#### Please insert Table <4> here

As shown in Table 5, the relationship between project size (small or large) and sustainability importance is statistically significant at p=.003, implying that sustainability requirements tend to be more important for larger size projects. This may be due to a tendency for larger projects to be more concerned with life cycle costs, and have a better financial capacity than smaller projects to cover the green certification costs.

### Please insert Table <5> here

With DB RFPs, owners normally carry out some design work (e.g. conceptual planning, schematic design) prior to handing their project to contractors. Although the relationship between design provision and sustainability importance is not statistically significant at the p>0.05 level (p=.062, Table 6), owners who provide less design work in RFPs tend to accord more importance to their sustainability requirements. In particular, as shown in Table 6, when

owners provide schematic design (around 30% of design proportion), the importance weightings of sustainability requirements are no more than 5%.

#### Please insert Table <6> here

For contract type (lump sum or GMP), projects using GMP tend to have higher importance weightings of sustainability requirements although not significantly so (p=0.587, Table 7). Additionally, it should be pointed out that although only lump sum and GMP were used in these 49 DB RFPs, they are not the only contract methods for DB projects. Other methods such as cost plus fee are also used by DB owners. Nevertheless, lump sum and GMP are the most frequently used ones for DB projects in the current industry. According to the project database of Design-build Institute of American (DBIA, 2014), more than 85% of DB projects adopted lump sum or GMP with only 4% (20 out of 462) using cost plus fee and 7.8% (36 out of 462) using "other" ones.

### Please insert Table <7> here

## **Discussion**

The LEED level is the dominant means used by project owners to define their sustainability objectives/requirements. The LEED rating system released by the United States Green Building Council (USGBC) is the sustainability standard that provides owners with a framework for identifying and implementing practical and measurable green building solutions for planning, design, construction, operations and maintenance. The content analysis demonstrates that owners prefer to use threshold statements such as "minimum LEED Certified" and "minimum Silver" rather than specific LEED levels in order to provide more opportunity for the DB contractors' contribution.

220	The RFP selection criteria and importance weightings are known to be important
221	components in contractor evaluation (Xia et al., 2013) and the majority (67%) of the RFPs
222	analyzed here include sustainability requirements as a selection criterion or sub-criterion with
223	importance weightings of up to 25%. As is to be expected, the importance weightings for the
224	sustainability requirements as separate selection criteria (e.g. approach to the LEED
225	requirements) are significantly higher than those of sub-factors.
226	It is of interest to note that the highest weighting (25%) allocated to sustainability
227	requirements is for a university educational outreach building that aimed to be American's
228	Greenest College. Every new building in this university completed since 2006 earned a
229	LEED Gold certification from the U.S. Green Building Council. For this educational outreach
230	building, a total of 300 points (out of 1200) are available for the criterion of "Sustainability
231	and Energy Efficiency". All available points are awarded to the proposal with the most
232	supportable points in the LEED Rating System and lowest accumulative maintenance cost
233	with optional five-year extended warranty.
234	The chi-square tests indicate that owners generally allocate significantly higher
235	importance weightings for the sustainability requirements of larger DB projects. This is
236	understandable as larger DB construction projects normally involve a higher project cost,
237	longer project time span and higher environmental impact. These projects normally have
238	higher contractor competency requirements and best-value contractor selection incorporating
239	non-price criteria. Higher sustainability requirements help achieve greater durability, better
240	constructability and less maintenance and operation cost, leading to reduced life cycle cost
241	and environment impact. Additionally, due to the cost of the LEED certification, larger
242	projects with higher budgets are more likely to be able to afford the additional cost involved
243	as LEED-related costs per gross square foot (GSF) are significantly lower for larger projects

(U.S. General Services Administration, 2004)

Also of note is that, despite the impact of owner design provision and contract type on the importance of sustainability requirements not being statistically significant, owners tend to attribute more importance to sustainability requirements when they hand over projects to DB contractors at an earlier stage. Owners carrying out less design work and adopting GMP contracts at an early stage create more opportunities for contractors to develop innovative solutions. According to Gransberg et al. (2010), DB projects using GMP contracts have a higher chance of exceeding initial LEED levels and may improve project delivery success rates. Sustainable buildings require a closer integration of innovative design, construction and even post-construction in order to achieve a lower life cycle cost, and earlier handing over of projects to DB contractors helps to facilitate this integration. In placing more importance on sustainability requirements in the earlier project stage, owners not only emphasize the need for sustainable solutions from contractors, but also provide contractors with more freedom to do this.

## **Conclusions**

DB is an effective delivery system for both traditional and sustainable construction projects. With an increasing number of public owners using DB to deliver their green buildings, it is important to understand how they define their sustainability requirements in RFPs. This paper investigates the current state-of-practice for the definition of public sector sustainability requirements in the U.S. construction market. The results of the content analysis indicate that owners predominantly specify LEED certification levels (e.g. LEED Certified, Silver, Gold, and Platinum) to do this. As an important dimension for the best-value evaluation of DB contractors, sustainability requirements are usually used as selection factors/sub-factors with specific importance weightings. Additionally, owners of larger and qualification-based projects tend to allocate significantly higher importance weightings to sustainability

requirements. In addition, owners encourage more contractor-initiated sustainable solutions by providing less design information in RFPs and hand over projects to contractors at an earlier stage.

The major knowledge contribution of this study is the reveal of owners' current practice of defining sustainability requirements in DB projects and their underlying philosophy concerning sustainability development. Factors that may affect owners' determination of sustainability importance have also been identified. The findings will provide owners, architects, engineers and constructors with an effective means of communicating sustainability incentives and objectives in solicitation documents. These findings also have a number of practical implications for different project stakeholders. First, experienced DB owners are recommended to incorporate their sustainability requirements (with specified importance weightings) in the contractor selection criteria of technical (design) approach, contractor's past performance, experience and qualifications. Second, for those with limited experience in delivering sustainable projects, LEED certification levels and LEED checklists can be used to serve as an effective means to convey sustainability requirements. Finally, contractors need to acquire LEED experience and capability and would be best advised to have internal LEED certified design professionals in order to identify sustainable design solutions.

A limitation of the study is that the number of RFPs analyzed is comparatively small and therefore the findings may not present a complete picture of current practice. In addition, it is noted that subjectivity and possible bias cannot be avoided in content analysis, which was particularly true in a few RPFs, where it was difficult to obtain precise importance weightings of the sustainability requirements. Future research is needed to cover a larger number of RFPs in order to obtain more generalizable findings, and validate the findings from this study with hard data input from owners and industry practitioners in the U.S. DB market.

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 Table 1. Summary of the Data Sample

Project type	Number of RFPs
Institutional buildings	28
Commercial buildings	12
Renovation projects	5
Residential buildings	4
Total	49

Table 2. Sustainability Requirements as a Separate Evaluation Criterion

Sustainability requirement criteria	Frequency	Percentage
Approach to sustainability (LEED) requirements (narrative	7	54%
and/or LEED checklist)		
Sustainability with lower life-cycle cost	4	31%
Evidence of LEED experience/capability	2	15%

Table 3. Sustainability as a sub-factor of evaluation criterion

No.	Sustainability requirements	Frequency	Percentage
1.	Sustainability as sub-factor of technical (design) approach	14	70%
2.	Sustainability as sub-factor of past performance, experience	8	40%
3.	Sustainability as sub-factor of qualification of contractors	5	25%
	(key personnel, certifications)		

Table 4. Cross tabulation analysis of price importance and sustainability weightings

Price importance in	Sustainability importance		Total
contractor evaluation	No more than 5%	More than 5%	Total
Ovalification focused	11	8	19
Qualification focused	58%	42%	100%
Price focused	20	3	23
Price focused	87%	13%	100%
T-4-1	31	11	42
Total	73.8%	26.2 %	100%

Note:  $\chi^2 = 4.546$  (p=.033, d.f.=1). Of 49 RFPs, only 42 contain the information of price importance and sustainability importance for statistical analysis.

374375

Table 5. Cross tabulation analysis of project size and sustainability importance

Desired size	Sustainability importance		
Project size	No more than 5%	More than 5%	Total
Small (loss than 22.5*million)	26	5	31
Small (less than 33.5*million)	84%	16 %	100%
T (22.5 :11: 1 )	5	8	13
Large(33.5 million and over)	39%	61%	100%
Total	31	13	44
Total	70%	30%	100%

Note:  $\chi^2 = 9.073$  (p=.003, d.f.=1), \*33.5 million USD is the size standard for small construction business in the North American Industry Classification System (NAICS, 2007). Of 49 RFPs, only 44 contain information of project size and sustainability importance for statically analysis.

385

Table 6. Cross tabulation analysis of design provision by owners and sustainability importance

Design nuovision	Sustainability impo	Sustainability importance	
Design provision	No more than 5%	More than 5%	Total
Componentual mlammina	24	13	37
Conceptual planning	65%	35%	100%
Sahamatia dagian	7	0	7
Schematic design	100%	0%	100%
Total	31	13	44
	70%	30%	100%

Note:  $\chi^2 = 3.491$  (p=.062, d.f.=1). Of 49 RFPs, only 44 contain the information of design proportions and sustainability importance for statistical analysis.

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Table 7. Cross tabulation analysis of contract type and sustainability importance

Control to	Sustainability importance			
Contract type	No more than 5%	More than 5%	Total	
T	21	8	29	
Lump sum	<b>72%</b>	28%	100%	
GMP	9	5	14	
	64%	36%	100%	
Total	30	13	43	
	70%	30%	100%	

Note:  $\chi^2 = 0.296$  (p=.587, d.f.=1). Of 49 RFPs, only 43 contain the information of contract type and sustainability importance for statistical analysis.

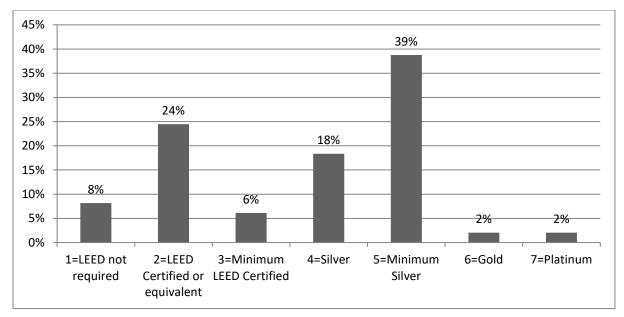


Fig 1. Sustainability requirement levels in RFPs

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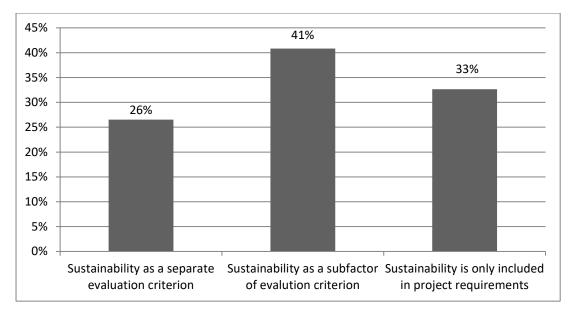


Fig. 2 Sustainability requirements for contractor evaluation

